

211 Iowa in 2021

Get Connected. Get Help.



From Hello to Help, 211 is Here.



105,278
connections to help

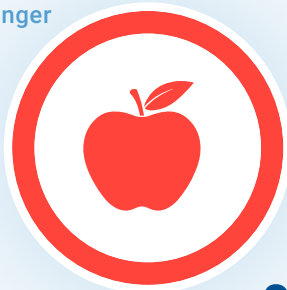


47,000+
connections to COVID resources



211 IS A VITAL SERVICE IN IOWA AND HAS RESPONDED TO MORE THAN 105,000 REQUESTS FOR HELP ACROSS THE STATE. 24/7 clients can contact 211 to access free and confidential community health and human services. 211 provides expert, caring help in more than 180 languages – no matter the situation, the specialists at 211 listen, identify problems, and connect people in need with resources and services in their community that improve their lives. 211 tackles underlying root causes – 211 does more than “patch people through” to agencies. Instead, 211 specialists are trained to identify and address root causes of a client’s problem and connect them with a wide range of available resources that meet all the underlying needs. There is no other network in the country that has a similar pulse on America’s needs. 211 makes the social services ecosystem more efficient by ensuring people in need are connected to agencies that can help them.

6,654
connections to reduce hunger



711
connections to support services for domestic violence and human trafficking



863
connections to disaster services

12,016
Tax prep assistance



2,877
connections to mental health

1,847
connections to transportation

3,500
connections to accessing healthy food

27,445
connections to homeless assistance programs including rent and mortgage assistance

10,758
connections to utilities assistance

13,653
connections to financial assistance and coaching

31,097
connections to accessing healthcare resources